

# Camille Frantz

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## Summary

Established information technology professional transitioning to social work in a clinical mental health setting.

## Education and Training

### *Master of Social Work*

University of Southern California, Los Angeles, CA

Concentration: Mental Health

### *60-hour Professional and Family Mediation Training*

Dispute Resolution Center of Thurston County, Olympia, WA

### *Bachelor of Science in Communication (2014)*

University of Phoenix, Phoenix, Arizona

Concentration: Culture and Communication

### *Associate Degree in Computer Studies (2000)*

University of Technology, Kingston, Jamaica

## Relevant Experience

### **USC Telehealth Inc.**

**1149 S Hill St**

**Suite H-375**

**Los Angeles, CA 90015-2212**

**May 2017 - April 2018**

**Hours per week: 20**

**MSW Intern**

Conducted psychosocial assessments on adults and adolescents, diagnosing with guidance from the DSM-5. Creating individualized treatment plans based on client goals and priorities and carried out over an average duration of 12 session per client. Provided individualized psychotherapy to adults and adolescents using techniques based on the principles of motivational interviewing, problem solving therapy, and cognitive behavioral therapy.

**Supervisor: Hannah Thomson**

**Tele: (866) 740-6502**

## **Volunteer Experience**

**Dispute Resolution Center of Thurston County**  
**314 4th Ave E**  
**Olympia, WA 98501**  
**Tele: (360) 956-1155**

**April 2014 to March 2016**  
**Hours per week: 5-8**  
**Volunteer Conciliator/Mediator**

Performed over-the-phone conciliation to help resolve simple disputes such as landlord-tenant disagreements or payment disputes. Performed administrative tasks such as filing, notifications, and mediation scheduling. Performed facilitative mediation with families and individuals with workplace conflicts.

**Supervisor: Sydne Cogburn**  
**Tele: (360) 956-1155**

**Ireland Army Community Hospital**  
**Fort Knox, KY 40121**

**October 2008 to January 2009**  
**Hours per week: 10**

Medical Administrative Assistant in the IACH family clinic

## **Other Professional Experience**

**Paradise Publishers, Inc.**  
**202 Minnesota Street**  
**Carson City, NV 89703-4934**

**January 2010 to January 2014**  
**Hours per week: 20**  
**Editor-in-Chief**

Collaborative social media management, gate-keeping for e-book library, customer support via web-based system, quality assurance

**Supervisor: Nicolas Gremion**  
**Tele: (775) 461-5141**

**Bluegrass Cellular**  
**1608 Ring Road**  
**Elizabethtown, KY 42701**

**April 2009 to July 2009**  
**Hours per week: 40**  
**Wireless Network Surveillance Technician**

Monitoring various telecommunications networks and systems to assist in optimizing engineer response times

**Supervisor: Carol Henry**  
**Tele: (270) 735-5165**

**Jackson Hewitt**  
**1979 Dixie Blvd.**  
**Radcliff, KY 40160**

**January 2009 to April 2009**  
**Hours per week: 40**

Basic tax preparation for the local community

**Digital Jamaica Ltd**  
**Kingston, Jamaica**

**August 2001 to December 2007**  
**Hours per week: 40**

Monitoring, maintaining, and administering supporting telecommunication information systems

**Fiscal Services Ltd.**  
**Kingston, Jamaica**

**April 1997 to July 2001**  
**Hours per week: 40**

Monitoring, maintaining, and administering government financial systems

**Systems Alliance Ltd., Kingston, Jamaica. - May 1995 to Mar. 1997**  
**Administrative Reform Programme (Jamaica) - Mar. 1994 to May 1995**  
**Jamaica National Building Society, Kingston, Jamaica - Feb. 1992 to Feb. 1994**  
**Management Control Systems - Aug. 1990 to Jan. 1992**

**Programmer/Analyst**

Computer programming and analysis for various corporate, financial, and government systems